



**BEFORE INSTALLATION: THIS GUIDE COVERS 3 DIFFERENT TOILET SUITES. CHECK WHICH PRODUCT SPECIFICATION TO USE. CHECK ALL PARTS OF PRODUCT THOROUGHLY. INSTALLATION IS ACCEPTANCE OF GOODS AND WILL VOID WARRANTY.**

## ISABELLA | K014

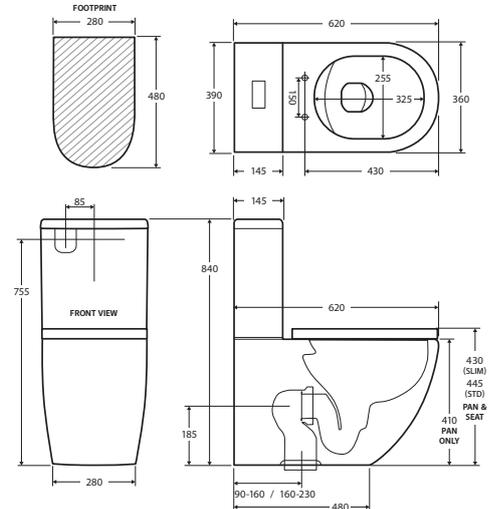


STANDARD SEAT

SLIM SEAT



STANDARD SUITES	ITEM CODE
P-Trap	K014P
S-Trap 90-160	K014A
S-Trap 160-230	K014B
SLIM SUITES	ITEM CODE
P-Trap	K014P-2
S-Trap 90-160	K014A-2
S-Trap 160-230	K014B-2



## KOKO | K002

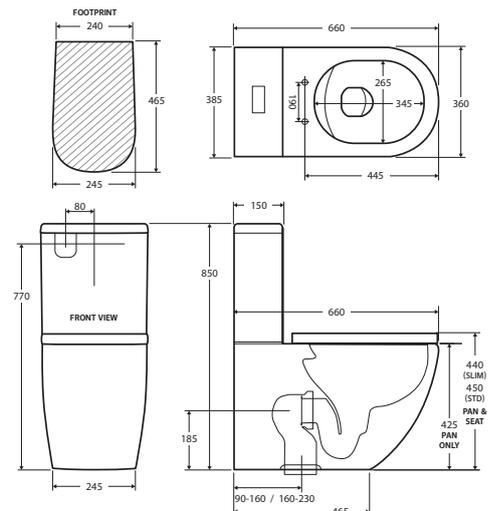


STANDARD SEAT

SLIM SEAT



STANDARD SUITES	ITEM CODE
P-Trap	K002P
S-Trap 90-160	K002A
S-Trap 160-230	K002B
SLIM SUITES	ITEM CODE
P-Trap	K002P-2
S-Trap 90-160	K002A-2
S-Trap 160-230	K002B-2



## ALIX | K011

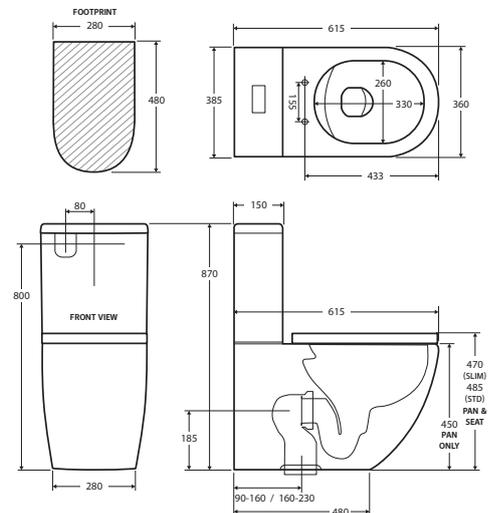


STANDARD SEAT

SLIM SEAT



STANDARD SUITES	ITEM CODE
P-Trap	K011P
S-Trap 90-160	K011A
S-Trap 160-230	K011B
SLIM SUITES	ITEM CODE
P-Trap	K011P-2
S-Trap 90-160	K011A-2
S-Trap 160-230	K011B-2



ITEM CODE: K002-C  
UPDATED: 15/10/2020

All installations should be carried out by a qualified tradesman in compliance with the National Plumbing & Drainage Code and any State or Local Authority Regulations, in accordance with AS/NZS 3500 series of standards and AS/NZA 6400. All measurements are in millimetres and are subject to change without notice. For ceramic products, please allow +/- 5mm tolerance for manufacturing variance. Please refer to [fienza.com.au](http://fienza.com.au) for the latest product specification.

**1** Parts required to mount cistern to pan.

**2** Attach cistern bolts into pan. Tighten from underneath.

**3** Ensure outlet rubber is fitted to cistern.

**4** Sit cistern onto pan.

**5** Use supplied bolts to fasten cistern to pan.

**6** Attached the supplied flexi hose as pictured to suit your inlet setup.

**TOP INLET**

**BOTTOM INLET (240mm hose)**

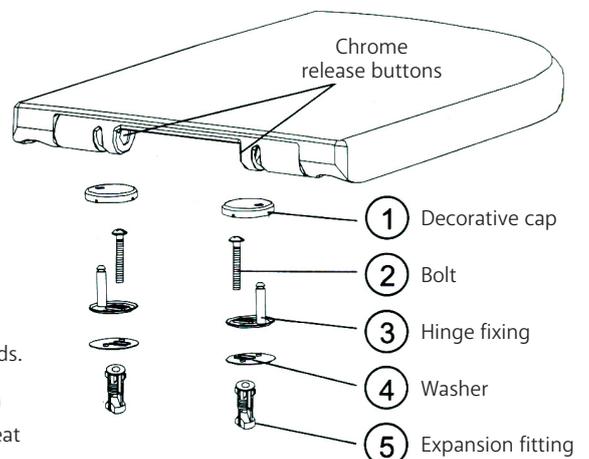
## S-TRAP INSTALLATION

1. The S-pipe should be put into position and cut to suit your set out. Then attached to the wall using the thread bolt and plate provided.
2. Now push pan into position hard to ensure the ceramic outlet is pushed into the S-pipe by approx 50mm. This is so the rubber inside the S-pipe gets a good seal to stop water leaking.

**PLEASE DO NOT SILICONE PAN TO FLOOR UNTIL TOILET HAS BEEN CHECKED FOR LEAKS.**

## SEAT INSTALLATION

1. Open the box and check all the components.
2. Insert the expansion fittings (5) into the seat bolt holes in the WC.
3. Assemble washers (4), hinge fixings (3) and bolts (2) as shown in the diagram. Leave loosely attached.
4. Align the hinge housing of the seat with the hinge fixings and adjust the seat to desired position.
5. Remove the seat by depressing the chrome release buttons and lifting upwards.
6. Tighten the bolts with a Phillips head screwdriver ensuring that the expansion fittings are secure. Put the decorative cap in the position then attached the seat on the hinges.

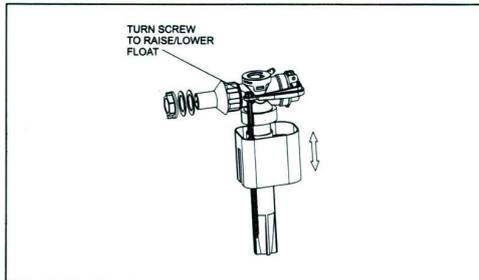


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## INLET VALVE SERVICE

### 1. Water level adjustment



**WARNING**

DO NOT USE CHLORINE/CHEMICAL SANITISERS IN THE CISTERN TANK. SUCH USE MAY RESULT IN DAMAGE TO TANK COMPONENTS AND WILL VOID THE PRODUCT WARRANTY

### 2. Cleaning the diaphragm

It is possible for dirt/debris to prevent the valve shutting off. To remedy this the diaphragm may be cleaned as follows:

1. Unclip the float arm from the adjustment screw
2. Twist the plastic top-assembly firmly anti-clockwise and remove it from the valve body
3. Inspect both rubber diaphragm and valve seat. Rinse under running water to remove dirt/debris
5. Re assemble in reverse order

## OUTLET VALVE SERVICE

### Removal

Valve may be removed for service - twist to unlock

### Assembly

Hoses are not shown on this diagram

### Push button rod settings

Button rods must be just clear of the valve pads

Button rods can be adjusted by screwing up or down

Ensure that buttons match valve pads

### Half flush adjustment

Half flush volume can be adjusted by moving the side float up or down.  
 Moving the float DOWN increases the half flush  
 Moving the float UP decreases the half flush

### Full flush adjustment

The full flush volume can be adjusted by changing the residual water level in the cistern.  
 Move the adjuster DOWN to increase the volume.  
 Move the adjuster UP to decrease the volume.

At Fienza we pride ourselves on supplying products of a high standard. Our warranty periods are extremely competitive and practically designed to give the end user peace of mind.

## Warranties for Domestic Use

The extended warranties below apply to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

TOILET SUITES	1 YEAR Labour for product fault. Does not include warped / faulty / damaged products that have already been installed.
Ceramics	5 YEARS replacement parts or product
Internal system (valves)	3 YEARS replacement parts 1 YEAR Labour
Seat and Hinges	1 YEAR replacement parts or product
Link and Flush Pipes	1 YEAR replacement parts or product
Button Assembly	1 YEAR replacement parts or product
Parts subject to wear and tear ie. seals and rubbers are not covered by Warranty	

## Warranties for Commercial Use

The extended warranties below apply to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

TOILET SUITES	1 YEAR Labour for product fault. Does not include warped / faulty / damaged products that have already been installed.
Ceramics	3 YEARS replacement parts or product
Internal system (valves)	1 YEAR replacement parts 1 YEAR Labour
Seat and Hinges	1 YEAR replacement parts or product
Link and Flush Pipes	1 YEAR replacement parts or product
Button Assembly	1 YEAR replacement parts or product
Parts subject to wear and tear ie. seals and rubbers are not covered by Warranty	

## Cleaning & Operation

- The toilet seat may be removed for cleaning - depress the chrome hinge release buttons and lift up.
- Clean only with a soft cloth or sponge using warm water and mild soap or detergent. Do not use any abrasive cleaning materials.
- Do not use any solvents or corrosive liquids.
- Note that use of clip-on deodorisers will affect flushing performance on rimless suites.

## Warranty Conditions

- Installation has been carried out by a licensed plumber in accordance with the plumbing code of Australia.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed plumber.
- No additives have been introduced into the cistern tank.
- Only mild household detergents and soft (non-abrasive) cloth has been used to clean the product.
- All goods of substandard quality manufacture (excluding imperfections permitted within AS1976 - Vitreous China used in Sanitary Applications) will be credited or replaced by Fienza when advised within the warranty period, subject to prior inspection and agreement.
- Proof of purchase is required for warranty claims.

## Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to:

- The cost of replacing the goods, or
- The cost of obtaining equivalent goods, or
- The cost of having the goods repaired
- Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for a with other goods not supplied by Fienza.
- It is the responsibility of the customer and installer before installation to ensure are correct and free of obvious visible faults.
- Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

## Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.